

Duraflex International Corp.  
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Sparks, NV 89437  
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## HANDRAIL QUESTIONNAIRE

*Please note that any alterations made to this form will not be accepted*

**THIS ORDER CANNOT BE PROCESSED UNTIL WE RECEIVE THE FOLLOWING:**

**Dealer Name:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Your Name:** \_\_\_\_\_ **Purchase Order #:** \_\_\_\_\_

**Tel:** \_\_\_\_\_ **Fax:** \_\_\_\_\_ **Email:** \_\_\_\_\_

1. What is the name of the Pool or Jobsite: \_\_\_\_\_
2. City and State of Pool Location: \_\_\_\_\_
3. Which rail components are included on your purchase order? Please check all that apply:
  - C100-4R-1M/3M – One-Meter & Three Meter Rail Package
  - C100-4R-SS – Short Stand Rail Package
  - C101 – Left Front or Right Rear Double Rail Support
  - C102 – Right Front or Left Rear Double Rail Support
  - C104 – Curved Rail
  - C106 – Straight Rail
  - C206 – Bronze Rail Bracket
4. Please select the stand you are purchasing railing components for and the board model that is installed on the stand:

<u>Stand</u>	<u>Board</u>			
<input type="checkbox"/> Short Stand	<input type="checkbox"/> 16' Maxi-B	<input type="checkbox"/> 16' Duraflex	<input type="checkbox"/> 14' Duraflex	<input type="checkbox"/> Other _____
<input type="checkbox"/> One Meter	<input type="checkbox"/> 16' Maxi-B	<input type="checkbox"/> 16' Duraflex	<input type="checkbox"/> 14' Duraflex	<input type="checkbox"/> Other _____
<input type="checkbox"/> Three Meter	<input type="checkbox"/> 16' Maxi-B	<input type="checkbox"/> 16' Duraflex	<input type="checkbox"/> 14' Duraflex	<input type="checkbox"/> Other _____

5. Does your stand currently have a Duraflex railing system?  Yes  No  Unknown *(photo required)*
6. Was the original installation prior to July 2002?  Yes  No  Unknown *(photo required)*
7. Have you previously replaced your Duraflex railing system?  Yes  No  Unknown *(photo required)*
8. If yes, was your Duraflex railing system replaced prior to July 2002?  Yes  No  Unknown *(photo required)*
9. Is there another stand with a Duraflex railing system at this pool, that does not currently require replacement?  
 Yes  No  Unknown *(photo required)*
10. Could you provide photos of your railing system to ensure replacement compatibility?  
 Yes *(recommended)*  No

I understand that the information I have provided will be used to ensure proper replacement rail component compatibility.

*If you are installing a Duraflex railing system to a Duraflex stand that does **not currently** have a Duraflex railing system, please answer the questions on the following page.*

11. A long roller is required to prevent the footwheel from colliding with the rail supports. Are any of the following components included on your purchase order?

- R510L – Footwheel with Long Roller
- FP500L – Fulcrum Parts Kit with Long Roller *(includes R510L)*
- FB550 – Fulcrum Box, Fulcrum Assembly & Deck Mount Hardware *(includes R510L)*
- FB551 – Fulcrum Box, Fulcrum Assembly & Main Support Mount Hardware *(includes R510L)*
- None of the above

*If you selected none of the above, please explain:*

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*(additional communication may be required)*

12. A Fulcrum Box with mounting holes are required to attach the rail supports. Are any of the following components included on your purchase order?

- FB550 – Fulcrum Box, Fulcrum Assembly & Deck Mount Hardware *(with pre-drilled holes for rail supports)*
- FB400 – Fulcrum Box *(with pre-drilled holes for rail supports)*
- None of the above

*If you selected none of the above, please explain:*

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*(additional communication may be required)*

13. An anchor fitting with aluminum rail brackets is required on **short stand** models. Are any of the following components included on your purchase order?

- C400L – Left Aluminum Rail Bracket
- C400R – Right Aluminum Rail Bracket
- SS500 – Short Stand Anchor Fitting *(includes C400L & C400R)*
- SS550 – Short Stand Anchor Fitting & Hinges *(includes C400L & C400R)*
- None of the above

*If you selected none of the above, please explain:*

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*(additional communication may be required)*