

15-Year Fiberglass Filters Limited Warranty

A. The fiberglass filter body is warranted for 15-years from date of purchase for defects in materials and workmanship according to the prorated schedule that follows.

B. The internal plumbing is warranted for 3-years for defects in materials and workmanship from the date of purchase.

TIME FROM PURCHASE DATE: % PAY REQUIRED BY OWNER:

Until 5 years	0%
5-6 years	10%
6-7 years	20%
7-8 years	30%
8-9 years	40%
9-10 years	50%
10-11 years	60%
11 -12 years	70%
12-13 years	80%
14-15 years	90%
15+ years	100%

The prorated values are for replacement or repair of the warranted product.

The manufacturer reserves the right to determine whether a filter needs to be repaired or replaced.

EXCLUSIONS OF WARRANTY

Damages or failures due to filter being exposed to temperatures below 32° F or above 125° F.

Damages or failures due to transportation or impacts to the filter body.

Damages or failures due to chemical corrosion due to improper water maintenance.

Damages or failures due to improper installation or unauthorized modifications.

Damages or failures due to exceeding the rated pressure of the filter.

Damages or failures due to not following the installation manual.

Damages or failures due to air being trapped in the filter causing air compression damage.

OBLIGATIONS OF MANUFACTURER

The manufacturer must respond to any warranty claim in a reasonable amount of time from date of request. The manufacturer will provide on-site service for this product until 15 years from date of purchase and the cost for these repairs will be paid according to the prorated program above. For example, between 8 and 9 years, the owner responsible to pay for 40% of the repair cost established by the manufacturer. After 15 years, the manufacturer will no longer provide on-site service. If the owner wishes to have the product repaired, it must be returned at the owner's expense to the manufacturer for evaluation. If the manufacturer determines the product is repairable, the owner will be responsible to pay for 90% of the repairs and all transportation, and reinstallation costs. In case of replacement or repair of the product the manufacturer is not responsible for any transportation, labor, removing, reinstallation or facility shutdown costs to include any expenses related to replacement parts. The manufacturer does not authorize any persons to do warranty work without express written consent. Prorated percentages are based on the current year's price list.

In case of lateral replacement, the manufacturer is not responsible for any cost related to installing new laterals.

USE OF THIS WARRANTY

The request for service under this warranty must be communicated to the persons from whom this product was purchased.

For this warranty to be valid, it is necessary to provide original documentation of purchase of the product as well as the serial number and product code. Without the proof of purchase and serial number, this warranty is null and void.

Repairs or replacements under this warranty must first be authorized by the manufacturer.

Installing of filter constitutes an agreement that this warranty has been read and agreed upon.